

urban + Fountains
Furniture

CF400 - FAQs

General

Will it be strong enough for school's use

Yes, absolutely. Urban are an outdoor street furniture company by our history. We design and make products that are robust and built to last. Urban uses its own designed tapware and has extra strength features which means it is very capable of working within a high-volume use environment like a busy school

What are the key considerations when locating the unit

- Is there easy access to water and power
- Will the unit be wall or floor mounted
- What height does the unit need to sit at
- Is there a need to meet AS1428 standards

What about DDA requirements?

Urban have designed a DDA basin that attaches to the side of the CF400 which meets AS1428 requirements



Features and Options

How many drinking nozzles and bottle fillers does it have?

The CF400 comes with 3 drinking nozzles and 3 bottle fillers as standard. However due to interest from schools, a 2 Tap version is now also available with 2 bottle fillers and 2 drinking bubblers

Do I have to have the signage?

No, there is the option to have with and without the signage

What can I have on the signage?

The school can have any wording or characters it wants. The space is limited, so the more characters will mean it will be shrunk down to fit the space. Some schools have had musical notes, some have the school's name, others have asked the parents & kids what they like. The options are endless. The wording can come

What colour are the characters on the centre strip?

Black is the most popular colour, however other colours can be included. We are happy to provide advice on what we can offer to help

What are my colour options for the CF400?

Urban offers the full Dulux range, this is approx. 100 colours as part of the CF400. The body and the front button plate are the two parts that can be coloured. They do not have to be coloured the same, and often schools choose different colours to match a school logo or branding



Plumbing

Does the unit have a filter?

Yes, the CF400 has a filter that can filter the volume of water needed for a 6-outlet hydration station

How often does the filter get replaced?

This does depend on the volume of water going through it, and the cleanliness of the water coming in, however we recommend a change of filter at least every 12 months

How does the waste work?

There is a drip tray designed to catch the waste water and let it flow away through the waste outlet to a drain. The drip tray is removable and reversible to allow a fall either left or right depending on the chosen location of the fountain and the location of the waste water outlet

How does the chiller work?

Urban has chosen to use a Australian made high-capacity chiller. It can chill up to 72 L/hr. Urban also have ½ inch plumbing through the CF400 to ensure that there is enough water flow that all 6 outlets can be used at once if needed while still maintain pressure

Can I have it without a chiller?

Yes, there is the option to have the CF400 without the chiller if needed



Installation

Does the unit have to get mounted on a wall?

No, there is a floor mounted version. A floor mounted version needs to be permanently fixed to the floor once in its location for safety reasons

How high should it be mounted

As the CF400 is used for both primary and high school, the height is key to ensure the children can drink out of the unit and access the bottle fillers. The minimum height would leave a 150mm gap at the base of the unit. This gap is needed to ensure air flows underneath as this is an important part of keeping the chiller unit cool.

For high school, we recommend the bubblers are positioned at 900mm from the floor. Often the school may choose to have this higher or lower depending on the age of the children they teach.

Is it difficult to install

No, whilst the unit is heavy, it has a simple mounting system. A solid and strong wall is needed to mount to as the unit weights 150Kg. Where there is not a solid or structural wall, there is a floor mounted version available



Maintenance

Is the unit difficult to clean

The CF400 has been designed so it is easy to clean. The front access panel allows easy accessibility to the chiller and filter. Regular cleaning and preventative maintenance is recommended to ensure the CF400 stays in good working order

What happens if the unit gets sand or dirt in it

Sometimes these drinking units do get items put in them that shouldn't be there. Urban have designed the unit to be easy and quick access so as to be able to get back in working order as quickly as possible

Do you offer installation/maintenance service?

We are able to offer installation and maintenance services depending on location. Please for more information.



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Any Questions or to Order

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