

# DRINKING FOUNTAIN AND BOTTLE REFILL STATIONS



## MAINTENANCE GUIDE

All Urban+ products are specifically designed to be low maintenance but to maintain their optimal finish and performance, periodic maintenance will be required.

The frequency of this maintenance schedule will be influenced by environmental factors and whether vandalism occurs so please consider this when reading this guide.

### REGULAR MAINTENANCE GUIDELINES - EVERY 3 - 6 MONTHS

- + Visually check the fountain's internal water connections, hoses and water flow
- + Ensure all external access screws and fixing bolts are tight
- + Clear the basins and drainage outlets of any collected debris
- + Care for exterior surface of fountain \*see other Maintenance Guides for more details
- + Check water height flow and adjust if necessary (subject to water pressure fluctuations)
- + If installed, check the filter usage and change if necessary \*see next page for details
- + If installed, check the battery operated Water Meter Device

### ANNUAL MAINTENANCE GUIDELINES - EVERY 12 MONTHS

**Follow the recommendations outlined above along with the following;**

- + Remove and clean valves and check they are still operating correctly
- + Check exterior and interior of fountain for water and dirt ingress
- + If installed, change the batteries in the Water Meter Device (2 x AA batteries)

## BI-ANNUAL MAINTENANCE GUIDELINES - EVERY 24 MONTHS

**Follow the recommendations outlined in the 3-6 month and 12 month guidelines along with the following;**

- + Replace the spring in the tee valve
- + Replace rubber O rings
- + Re-lubricate internal shaft



### HOW TO CHECK YOUR FILTER

**We recommend changing your filter every 56,000 litres or 12 months (whichever is sooner)**

- + Each fountain will need the lines flushed by the installing Plumber to ensure they are clear of dirt before connecting to the filter
- + Gain access to the filter via the Access Panel
- + Water shut-off valves are located on top of the filter
- + If a new filter is installed, we advice running water continuously through it for approx. 5 mins to flush it out

NOTE: Some fountains and bottle refill stations may not have a filter installed

### DO YOU SELL SPARE PARTS?

All major parts such as tapware, valves and filters are readily available from Urban+. Contact [office@urbanff.com.au](mailto:office@urbanff.com.au) or 07 3382 7372.

Minor plumbing fittings can be obtained either from Urban+ or from any reputable Plumbing Merchant.